

How to get in touch...

Call: **0808 13 13 800**

Visit: **www.restoretv.uk**

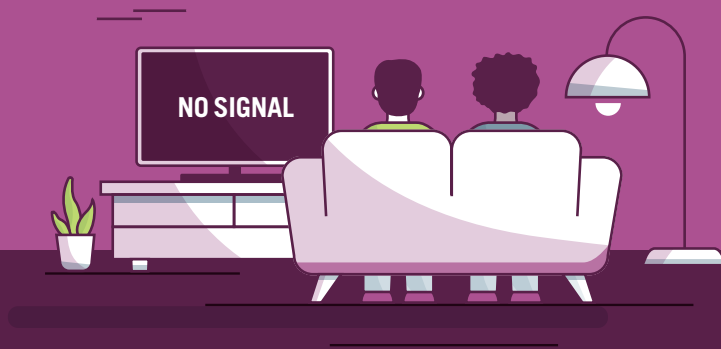
Email: **enquiries@restoretv.uk**

Post: **Restore TV, PO Box 358, Birkenhead, CH25 9EJ**

Our contact centre is open from **9am-5pm, Monday-Saturday.**

Closed Sunday and bank holidays.*

Instructions for fitting **your filter.**



*Subject to change, please check our website www.restoretv.uk

Restore TV is a programme run by Digital Mobile Spectrum Limited (DMSL). DMSL is owned by the mobile operators EE, Telefónica UK (O2), Three and Vodafone. Restore TV only provides support for problems with TV received through an aerial and has been caused by mobile service upgrades below 900 MHz.

Digital Mobile Spectrum Limited Registered Address: Floor 24/25, The Shard, 32 London Bridge Street, London SE1 9SG. Registration Number: 8247385.

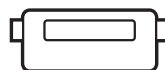


RESTORE TV

Reconnecting your free to view channels

If you continue to experience TV interference after connecting the filter, let us know. Our contact details are on the back of this instruction booklet.

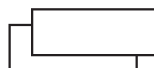
What's in your pack?



One indoor filter



One short cable with two connectors



Velcro® pads:

If you need to attach the installed filter to your TV or set-top box

Filters have been tested to ensure they meet UK standards. The filter shown is for illustrative purposes and may not be the same as the one in your pack.

How to fit your filter

Important: Read the 'safety-first' section below BEFORE you begin.

SAFETY FIRST



SAFETY FIRST

Please read these instructions carefully before beginning. Store these instructions in a safe place in case you have a problem or need to re-install the filter.

DO NOT use if damaged

DO NOT place it where it may fall

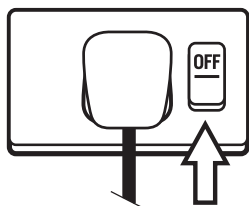
DO NOT clean with liquids or aerosols

DO NOT place on hot surfaces

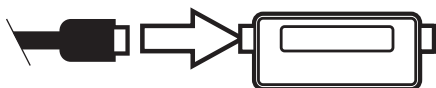
DO NOT connect to any sort of electrical supply

ONLY use for TVs, set-top boxes and always place before boosters or signal amplifiers

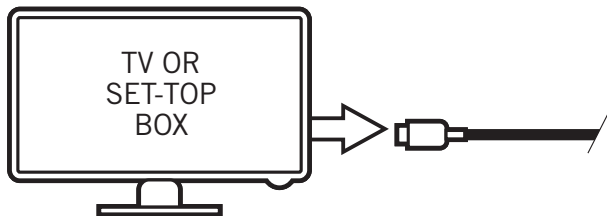
- 1** Unplug the power supply from the mains for all of your TV equipment, including an amplifier if you have one.



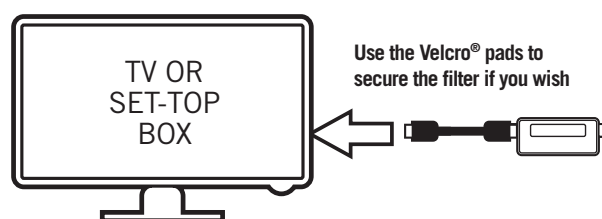
- 2** Plug the short lead into the filter matching the lead's hollow pin into the solid pin of the filter.



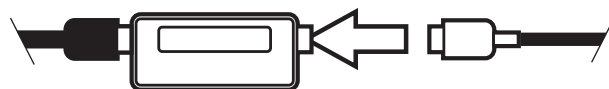
- 3** Remove the aerial cable from the first piece of TV equipment that it runs to.



- 4** Plug the other end of the short cable into the socket where the aerial cable was located.



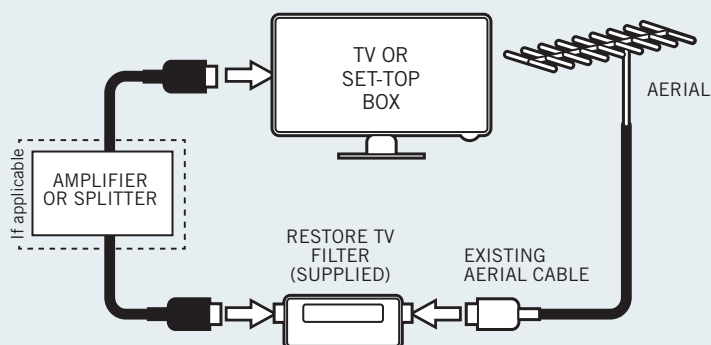
- 5** Plug your aerial cable into the remaining filter socket.



- 6** Plug in the power supply, switch on your TV and check your channels.

A video with step by step instructions of how to fit the filter can be found on our website: restoretv.uk

Your installation is complete when your TV aerial is connected to your TV or set-top box via the filter.



IMPORTANT

If you have a TV amplifier or booster – either next to your TV or in your loft – the filter needs to be connected between the aerial and the amplifier.

Avoid placing other devices that use airwaves - such as mobile phones, WiFi routers, or laptops - in very close proximity (less than two metres) to your TV.

Terms and conditions of use 1. Our responsibility to mitigate interference to your free to view services from mobile signals below 900 MHz is set out in our Code of Service, available at www.restoretv.uk or by calling the number on the back page of this instruction booklet. 2. We cannot guarantee that the filter we provide will not be damaged or faulty. If it is damaged or faulty you can call us on the number on the back page of this instruction booklet and we will send you a replacement filter. 3. We will accept responsibility if you are injured or die as a result of our negligence. We will not limit our responsibility in this case. 4. We will accept responsibility for making good any direct loss or damage to your physical property caused by the filter if the filter we send to you is defective. 5. Our liability to make good any loss or damage to your physical property in accordance with paragraph 4 is limited up to the value of £50.00 (fifty pounds). 6. We will not be responsible to you for any loss or damage that can not reasonably be expected or that you suffer if you have tampered with the filter, you use it contrary to the instructions that we have provided, if you have used the filter for any business purposes or any other loss or damage that is beyond our reasonable control. 7. We will not be responsible to you for any delay or failure by us to support you in installing the filter. 8. Apart from paragraphs 3 to 5, we will not have any financial responsibility to pay you any compensation for any other loss or damage. 9. If any paragraph in these legal terms is not allowed or is not effective the other paragraphs will continue to apply.

WEEE Marking This product is marked with the WEEE recycling symbol. It means that at the end of the life of the product you must dispose of it separately at an appropriate collection point and not place it in the normal domestic unsorted waste stream. This will benefit the environment for all. Product standards and normative documents: Compliant to EU Directive 2011/65/EU.