

DMSL SECURITY POLICY STATEMENT

Established in 2012, Digital Mobile Spectrum Limited (DMSL) is a joint venture of the UK mobile network operators EE, Virgin Media O2, Three and Vodafone. Our vision is a disruption free digital life for people across the UK. DMSL helps make this a reality by connecting people to communications and media networks and removing barriers to access.

We specialise in transparently delivering complex programmes with multiple public and private stakeholders. Utilising our expertise in radio modelling, customer experience and TV coverage planning, we support our stakeholders in achieving their shared objectives through our TV interference mitigation and rural connectivity programmes.

TV interference mitigation: DMSL runs the Restore TV programme, which provides advice and support to viewers whose TV service may be disrupted by the rollout of mobile services in frequencies that were previously used for TV broadcasting.

Rural connectivity: DMSL manages and runs the the Total Not Spots (TNS) within the Shared Rural Network (SRN) programme which will make 4G mobile coverage available to 95% of the UK by the end of 2025, offering significant improvements to mobile coverage in rural communities and providing long-term investment in the UK digital economy. We provide reporting and tracking information for the four MNOs, DCMS/BDUK and Ofcom. We have a leading role on all external communications and stakeholder engagement, working closely with the MNOs and their trade body, Mobile UK.

The company's core functions include governance, programme management, IT, legal, supplier operations, procurement, quality audit, management information, relationship management, finance, HR, public affairs, marketing and communications.

To ensure the confidentiality, integrity and availability of corporate information assets, DMSL has implemented an information security management system and is ISO 27001 certified.

Irrespective of which programme the company is supporting, it is DMSL's policy to:

- Meet all regulatory and legislative requirements;
- Comply with, and exceed wherever possible, the requirements of ISO 27001 for information security;
- Perform annual external auditing of its network security;
- Utilise the ISMS Committee to ensure the company focuses on information security at all times;
- Ensure the confidentiality of shareholder, team member, viewer and client information;
- Protect sensitive information (however stored) against unauthorised access;
- Maintain the integrity of all information;
- Ensure the availability of information, as required;
- Educate and provide information security training for all team members;
- Ensure the expectations and requirements of all interested parties, in relation to Information Security are met;
- Make information available to authorised business processes and team members when required;

- Produce business continuity plans for business activities that are regularly maintained and tested;
- Ensure that all breaches of information security, actual or suspected, will be reported and investigated;
- Perform regular reviews and internal audits to ensure continuous security improvement;
- Communicate this policy statement to the public, through our website and on request.

DMSL is dedicated to minimising risk for its shareholders, its team members and the support services provided to viewers, and is committed to following its ISMS policies.